

PowerSchool – Parent Portal

Recommended Web Browser Settings

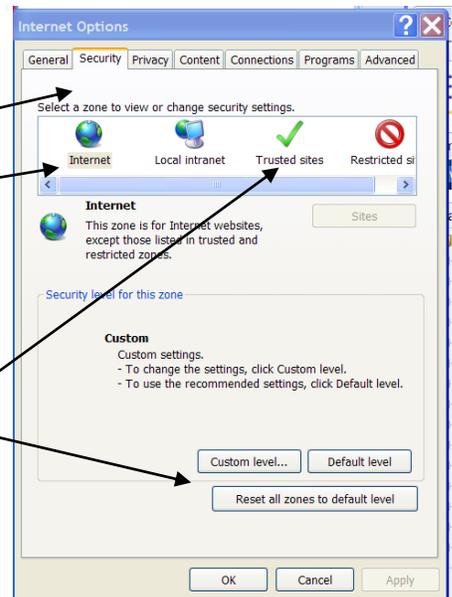
You should be able to access the PowerSchool Parent Portal consistently and reliably by going to <https://www.acsuis.org>. Most internet browsers (Internet Explorer, Firefox, Safari, Chrome, etc.) will work with PowerSchool Parent Portal, but they may prompt you with various messages. These messages tend to deal with **trust** and **mixed content** and are worded differently depending on the browser you use.

- You may be asked whether you trust this site and whether you always want to trust this site. You may safely say yes. Another variation may indicate that the site is not in your trusted site list, do you want to add an exception? Again, you may safely add the www.acsuis.org site as an exception.
- The other message type that may appear has to do with mixed content. The graphics and images on the www.acsuis.org website do not go through the secure layer. This is done intentionally to improve performance. This is considered mixed content. The web browser you use, may give you a message that says something like, some of the content is not secure do you want to load it anyway? Click Yes, or OK.

Browser settings that may prevent unwanted messages

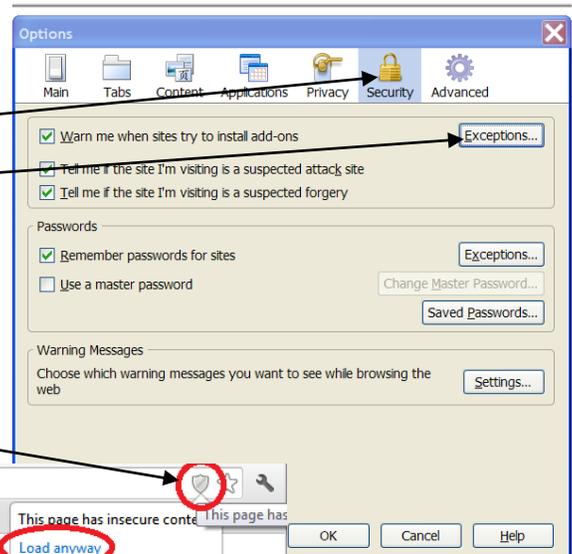
Internet Explorer

1. Open **Internet Explorer**
2. Go to **Tools > Internet Options**
3. Click on the **Security** tab
4. Click on the **Internet** icon
5. Click the **Custom level...** button
6. In the **Settings** field, scroll down to the **Miscellaneous** section where you will see a setting called, **Display mixed content**. Click the **Enable** radio button
7. Press **OK**
8. Back on the **Internet Options** page, click on the icon for **Trusted sites**, then click the **Sites** button.
9. Make sure that <https://www.acsuis.org> is listed under **Websites**
10. If it is not, type it in the **Add this website to the zone** field and click the **Add** button. **Close** the window, Click **Apply**, then **OK**.



Firefox

1. Open **Firefox**
2. Go to **Tools > Options**
3. Click on the **Security** icon
4. Click on the **Exceptions** button
5. Make sure that www.acsuis.org is listed under **Site**
6. If it is not, type it in the **Address of website** field and click the **Allow** button. **Close** the window, then click **OK**.



Chrome

1. After typing the address, you must click on the shield.
2. Choose **Load Anyway** in order for the Parent Portal to display properly.

