You should be able to access the PowerSchool Parent Portal consistently and reliably by going to [https://www.acsusis.org](https://www.acsusis.org). Most internet browsers (Internet Explorer, Firefox, Safari, Chrome, etc.) will work with PowerSchool Parent Portal, but they may prompt you with various messages. These messages tend to deal with trust and mixed content and are worded differently depending on the browser you use.

- You may be asked whether you trust this site and whether you always want to trust this site. You may safely say yes. Another variation may indicate that the site is not in your trusted site list, do you want to add an exception? Again, you may safely add the [www.acsusis.org](https://www.acsusis.org) site as an exception.

- The other message type that may appear has to do with mixed content. The graphics and images on the [www.acsusis.org](https://www.acsusis.org) website do not go through the secure layer. This is done intentionally to improve performance. This is considered mixed content. The web browser you use, may give you a message that says something like, some of the content is not secure do you want to load it anyway? Click Yes, or OK.

### Browser settings that may prevent unwanted messages

**Internet Explorer**

1. Open Internet Explorer
2. Go to Tools> Internet Options
3. Click on the Security tab
4. Click on the Internet icon
5. Click the Custom level... button
6. In the Settings field, scroll down to the Miscellaneous section where you will see a setting called, Display mixed content. Click the Enable radio button
7. Press OK
8. Back on the Internet Options page, click on the icon for Trusted sites, then click the Sites button.
9. Make sure that [https://www.acsusis.org](https://www.acsusis.org) is listed under Websites
10. If it is not, type it in the Add this website to the zone field and click the Add button. Close the window, Click Apply, then OK.

**Firefox**

1. Open Firefox
2. Go to Tools> Options
3. Click on the Security icon
4. Click on the Exceptions button
5. Make sure that [www.acsusis.org](https://www.acsusis.org) is listed under Site
6. If it is not, type it in the Address of website field and click the Allow button. Close the window, then click OK.

**Chrome**

1. After typing the address, you must click on the shield.
2. Choose Load Anyway in order for the Parent Portal to display properly.